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CONFIRMATION NO. 1827

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/749,828	12/31/2003 RULE	455	2614	16495RNU01U
APPLICANTS Patrick Wood, Raleigh, NC; Stephen Sorice, Raleigh, NC; Ketan Shah, Cary, NC;				
** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/01/2004				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/HARRY S HONG/</u> Examiner's Signature	<input type="checkbox"/> Met after Allowance <u>Initials</u>	STATE OR COUNTRY NC	SHEETS DRAWINGS 3	TOTAL CLAIMS 36
INDEPENDENT CLAIMS 3				
ADDRESS WITHROW & TERRANOVA, P.L.L.C. 100 REGENCY FOREST DRIVE SUITE 160 CARY, NC 27518 UNITED STATES				
TITLE Telephony service information management system				
FILING FEE RECEIVED 1188	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	